



THE UNIVERSITY
OF THE
WEST INDIES
ST. AUGUSTINE CAMPUS



Ministerie van Volksgezondheid,
Welzijn en Sport
Zorgverzekeringskantoor BES

11TH CARIBBEAN CONFERENCE ON HEALTH FINANCING

25-27TH OCTOBER 2016
BONAIRE





The Healthcare Insurance Office (ZVK)

Since October 10th of 2010, The Ministry of Health, Welfare and Sport (VWS), together with the public entities of Bonaire, St. Eustatius and Saba (BES), have been responsible for public health and health care on the BES-islands of the Caribbean Netherlands.

Public health care is covered by public entities, while the Ministry of Health is responsible for health care, including health insurance. This insurance is stipulated in the Health Insurance Decree BES. The Ministry of Health of the Kingdom Government has invested the implementation of this decree with the Healthcare Insurance Office (ZVK).

Mission of the ZVK

The ZVK is the trusted provider of health insurance for the BES-islands. The ZVK purchases in an efficient manner quality care and makes this care accessible to everyone on Bonaire, St. Eustatius and Saba who needs it and is entitled to it.

The ZVK operates in a dynamic environment, not only because its scope extends across three different islands that are far away from each other, but also because of the major changes that have characterized the fields of 'cure' and 'care' since the 10th of October of 2010.

The ZVK takes the execution of the healthcare decree with much responsibility. This to ensure that both cure and care are made accessible in a reliable, effective, just, accessible and transparent way for all entitled inhabitants of Bonaire, St. Eustatius and Saba..



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Messages from Conference Hosts

Mr Arnoud Boesten

Director, Zorgverzekeringskantoor (ZVK)



As your host, we are very excited to join with the HEU, Centre for Health Economics, The University of the West Indies (UWI) in welcoming you to the 11th Caribbean Conference on National Health Financing Initiatives.

This Conference is part of a double celebration for us since we are also in the midst of activities marking our fifth anniversary of business.

We—and I'm sure many of you-- have a special interest in knowing more about 'Health Financing: Strategic Management, Spending Wisely' (the theme for the Conference) and look forward to finding out more of what other countries and agencies have to share in this area.

We also want you to enjoy your time at the Conference so we have planned a full social program to balance your hard work with true Bonaire hospitality and nature. See you soon in Bonaire!

Professor Karl Theodore

Director, HEU, Centre for Health Economics, UWI



Warm greetings and welcome to the 11th Caribbean Conference on National Health Financing Initiatives.

This year marks the start of the second decade of our Conferences and we are delighted to partner with the host, Health Insurance Office (ZVK) of Bonaire, as they celebrate their fifth anniversary of business operations.

We are fully aware of the concerns and demands in all countries to 'do more with current resources' in health. As such, the theme for the 11th Conference is 'Health Financing: Strategic Management, Spending Wisely'.

We have lined up a mix of presentations highlighting first-hand knowledge and experiences with Spending Wisely, as well as new insights into how to get the best value for the health dollar. So...looking forward to another learning opportunity and productive Conference in beautiful Bonaire.



Conference Overview

Dr. Stanley Lalita

Program Coordinator



To all participants, particularly first-timers, a warm welcome to our 11th Caribbean Conference on National Health Financing Initiatives. We are delighted to be collaborating with the Health Insurance Office of Bonaire, St Eustatius and Saba (ZVK-BES)—and celebrating their fifth anniversary—as we commence our second decade of Conferences.

The Conference theme ‘Health Financing: Strategic Management, Spending Wisely’ focuses attention on efficiency and value for money concerns as all countries are operating in constrained resource environments.

The program mix of presentations, panels, expert commentaries and ‘open mike’ seeks to facilitate knowledge of what’s new, capabilities in assessing and managing efficiency improvements, change and networking/linkages to continue building expertise in health financing. So looking forward to another thought-provoking, capacity-enhancing yet noisy and feel-good Conference in beautiful Bonaire.

Previous Conferences

The ten(10) previous Conferences were hosted by and held in:-

<i>Year</i>	<i>Location</i>	<i>Hosts</i>
<i>2006</i>	<i>Turks & Caicos Is.</i>	<i>National Insurance Board (NIB)</i>
<i>2007</i>	<i>Aruba</i>	<i>General Health Insurance (AZV)</i>
<i>2008</i>	<i>Trinidad & Tobago</i>	<i>National Insurance Board (NIB) & Ministry of Health (MOH)</i>
<i>2009</i>	<i>St Maarten</i>	<i>Department of Public Health (DPH)</i>
<i>2010</i>	<i>Belize</i>	<i>Social Security Board (SSB)</i>
<i>2011</i>	<i>Bermuda</i>	<i>Bermuda Health Council (BHCC) & Health Insurance Department (HID)</i>
<i>2012</i>	<i>Curacao</i>	<i>Social Insurance Bank (SVB)</i>
<i>2013</i>	<i>Jamaica</i>	<i>National Health Fund (NHF)</i>
<i>2014</i>	<i>Trinidad & Tobago</i>	<i>The University of the West Indies, HEU, Centre for Health Economics (HEU/UWI)</i>
<i>2015</i>	<i>Turks & Caicos Is.</i>	<i>National Health Insurance Board (NHIB)</i>



Conference Agenda

11th CARIBBEAN CONFERENCE ON NATIONAL HEALTH FINANCING INITIATIVES

CAPTAIN DON'S HABITAT

BONAIRE...October 25—27, 2016

THEME—‘Health Financing: Strategic Management, Spending Wisely ’

Day 0: October 24, 2016		
REGISTRATION		
TIME	TOPIC	PRESENTER
5.30p - 7.30p	Early Registration	Conference Secretariat
Day 1: October 25, 2016		
OPENING PROGRAM		
7.00 - 8.15a	Registration	Conference Secretariat
8.30 - 8.35	Opening Musical Overture and Call to Order	Master of Ceremonies
8.35 - 8.40	Welcome	Chairman, ZVK-BES
8.40 - 8.45	Remarks	Prof. Karl Theodore—Director, HEU/UWI
8.45 - 8.50	Remarks	Ms. Zaneta Adderley—CEO, NHIB Turks and Caicos Islands and Host of 10 th Conference
8.50 - 9.00	Overview of Conference	Dr. Stanley Lalta, Program Coordinator
9.00 - 9.10	Advertorial on Bonaire	BES Department of Tourism
9.10 - 9.25	Address and Formal Opening	Mr. Gilbert Isabella, Kingdom Representative for Bonaire, St. Eustatius and Saba
9.25 - 9.30	Vote of Thanks	ZVK -BES
9.30 - 9.40	Group Photograph	BES—Official Photographer
9.40 - 10.00	BREAK	ZVK-BES



Conference Agenda

11th CARIBBEAN CONFERENCE ON NATIONAL HEALTH FINANCING INITIATIVES

Session 1: Chairman – TBA		
Objective: Caribbean Health Financing: Confronting Challenges -- Lessons of Experience		
10.00 - 10.45	Prof. Wynand van de Ven	Social Health Insurance in The Netherlands: Development, Challenges and Lessons of Experience
10.45 - 11.30	Prof. Ashley Duits	Increasing Collaboration in Health Services Management and Delivery in the Dutch-speaking Caribbean
11.30 - 12.15p	ZVK /BES—Mr. Arnoud Boesten	Performance, Expectations and Planning for the Future: The ZVK Experience, 2011--2016
12:15 - 1.15	LUNCH	
Session 2: Chairman – TBA		
Objective: PANEL 1: Renewing Policy Attention and Action in National Health Financing (1)		
1.15 - 1.45	Virgin Islands (UK)	The New NHI Plan—Design, Implementation and Strategic Planning for the Future
1.45 - 2.15	Surinam	The Transition from Partial to National Health Insurance in Surinam, 1980—2015
2.15 - 2.45	Curacao	Progress in the Unified Social Health Insurance Plan
2.45 - 3.00	BREAK	
Session 3: Chairman—TBA		
Objective: PANEL 2: Renewing Policy Attention and Action in National Health Financing (2)		
3.00 - 3.30	The Bahamas	Renewing Policy Action on Universal Coverage and National Health Insurance in The Bahamas
3.30 - 4.00	Aruba	The Experience of the AZV in Strategic Planning for Financial Sustainability
4.00 - 4.30	St. Maarten	Optimising Value for Money in Contracting Health Services
4.30 - 4.45	OPEN MIKE	
7.00 - 10.00	CONFERENCE WELCOME BBQ	



Conference Agenda

11th CARIBBEAN CONFERENCE ON NATIONAL HEALTH FINANCING INITIATIVES

Day 2: October 26, 2016		
Session 4: Chairman – TBA		
Objective: Strategic Management and Spending Wisely (1)		
8.30 - 9.05a	PAHO—Ms. Claudia Pescetto	Perspectives on Stewardship and Spending Wisely to Enhance Universal Coverage
9.05 - 9.40	HEU/UWI—Prof. Karl Theodore and Dr. Anton Cumberbatch	Spending Wisely—The Case for Investing in Public Health
9.40 - 10.15	COOMEVA—Dr. Mauricio Castillo	COOMEVA’s Medical Auditing Model
10.15 - 10.30	BREAK	
Session 5: Chairman – TBA		
Objective: PANEL 3: Strategic Management and Spending Wisely (2)		
10.30 - 11.00	Dr. Ramon Figueroa	Prioritising Public Health Spending: Lessons From Belize’s Management of Recent Mosquito-borne Epidemics
11.00 - 11.30	Dr. Franke Scheper	A Hospital in Transition--The St Elisabeth Hospital in Curacao
11.30 - 12.00	Dr. Dexter James	Balancing Quality Care and Financial Sustainability: The Queen Elizabeth Hospital
12.00 - 12.30	Q&A	
12.30 - 1.30	LUNCH	
Session 6: Chairman – TBA		
Objective: Strategic Management and Spending Wisely (3)		
1.30 - 2.15	Mr. Raphael Barrett	Enhancing Health Management thru’ Data Warehousing and Data Analytics
2.15 - 3.00	Dr. Javier Asin	Lessons from Case Studies in Value-based Spending in Health
3.00 - 3.15	BREAK	
Session 7: Chairman—TBA		
Objective: PANEL 4: Strategic Management and Spending Wisely (4)		
3.15 - 3.45	NHF/Jamaica	The NHF Experience—Strategic Management and Spending Wisely in its MIS-IT Choices and Applications
3.45 - 4.15	NHIP/Belize	The NHIP Experience—Strategic Management and Spending Wisely in its MIS-IT Choices and Applications
4.15 - 4.45	AZV, Aruba	The AZV—Strategic Management and Spending Wisely in its MIS-IT Choices and Applications
7.00 - 10.00	CONFERENCE DINNER AND CULTURAL SHOW	



Conference Agenda

11th CARIBBEAN CONFERENCE ON NATIONAL HEALTH FINANCING INITIATIVES

Day 3: October 27, 2016		
Session 8: Chairman—TBA Objective: PANEL 5—New Directions in National Health Financing (1)		
8.30 - 8.50a	HEU/UWI - Ms. Roxanne Brizan et al.	Optimising Use of National Health Accounts in Health Decision-making
8.50 - 9.10	Dr. George Gough	Medical and Financial Aspects of Home Care and Pharmaceuticals for the Elderly in Belize
9.10 - 9.30	MOH/Jamaica - Mr. Jasper Barnett and Mr. Charlton McFarlane	Health Spending Analysis in Jamaica: Patterns and Projections, 1962—2030
9.30 - 9.45	Q & A	
9.45 - 10.00	BREAK	
Session 9: Chairman—TBA Objective : PANEL 6—New Directions in Health Financing (2)		
10.00 - 10.20	Dr. Ricky Brathwaite	Findings and Implications of Health Claims Costs Analysis
10.20 - 10.40	Mr. Martijn Roos, TrueCare Inc.	The Business Case for Providing More Health Services for Diabetics in Primary Care Facilities
10.40 - 11.00	Ms. Paula Allen, Morneau Sheppel	Addressing Mental Health Challenges—A Critical Component of Caribbean Health Strategies
11.00 - 11.15	Q & A	
11.15 - 12.15	EXPERT PANEL	
12.15p - 12.30	OPEN MIKE	
12.30 - 12.40	Dr. Stanley Lalta	Progress Report on Conferences & Next Venue
12.40 - 12.45	CLOSURE	
12.45 - 1.45	LUNCH	
3.00 - 5.30	ISLAND SIGHT-SEEING	
7.00 - 10.00	COCKTAIL PARTY	



Key Conference Speakers

Conference Feature Speaker

Professor Wynand PMM van de Ven



Wynand PMM van de Ven is professor emeritus at the Erasmus University Rotterdam. His teaching and recent research focus on regulated competition in health care, risk equalisation, managed care and international comparisons.

He has experience as a governor and adviser of insurance companies, political parties, government, research institutes, hospitals and other health care organizations. He is one of the founding fathers of the European Risk Adjustment Network. Previous positions are Programme Director of the Master Health Economics, Policy and Law at Erasmus University Rotterdam, and Chair of the Jury-Committee of the international Health Economics Association (iHEA) for the annual Arrow Award for best paper in Health Economics.



Professor A.J. Duits

Professor A.J. Duits is a medical immunologist and Director of the Red Cross Blood Bank Curacao. He has a chair at the University Medical Center Groningen on medical education and quality. He is a PAHO advisor for regional blood banks. One of his research interests is sustainable healthcare organization for small scale communities with focus on primary healthcare.



Dr. Arnoud Boesten

Dr. Arnoud Boesten is a trained neurologist at the University of Leiden, the Netherlands. He has held executive positions in boards of various hospitals in the Netherlands, as well as chief executive officer of the board of the Dr. Horacio E. Oduber Hospital in Aruba. Arnoud Boesten is currently the director of the Medical Insurance Office Caribbean Netherlands (ZVK), an executive body of the Ministry of Health, Welfare and Sports of the Kingdom of the Netherlands.



Key Conference Speakers



Dr. Mauricio Castillo

Mauricio Castillo-Perez assumed the role of International Business Director of Coomeva Health Sector in January 2007. In this position, Mauricio leads day-to-day strategy and operations for the international division and lends extensive expertise in the development of the organization internationally on opportunities in the provider and insurance healthcare market.

Mauricio holds a master's degree in business administration from the University of Miami in Coral Gables, Florida. He also received a specialization degree in marketing for the Universidad Autonoma of Manizales in joint program with Cambridge University. Recently he participated in a Fellow Program in the Universidad Los Andes in Strategic Leadership.



Mr. Raphael Barrett

Raphael (Rae) Barrett provides advisory services on National Health Financing and Health Management mechanisms, organisations and systems as well as private commercial businesses. He is an Associate of the Oxford Policy Institute [UK] and Lecturer at the University of the West Indies [Mona] and University of Technology [Jamaica].

He has worked in the Caribbean and South America on assignments for the WHO/PAHO, European aid agencies, Regional organisations and National governments as a regional expert on national health financing and health management systems and organisations.

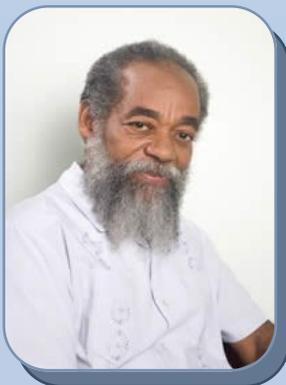


Dr. Javier Asin

Dr. Javier Asin's current work is focused on developing integrated care programs, solutions and innovations for health systems in the Caribbean as well as in the Netherlands. During his medical study and work as a physician, he gained clinical as well as research experience. Looking for more diversity and intellectual challenges in a commercial environment, he decided to change his career path during his residency in Obstetrics and Gynecology and became a strategy consultant with the Boston Consulting Group. After a career at Pfizer, he started his own company in 2006. In his 15 years as a strategy consultant he worked in several industries, but mainly in the healthcare sector. Besides extensive exposure to different aspects of strategic issues in different industries, he learned a lot about the dynamics of working and cooperating in project teams.



Key Conference Speakers



Professor Karl Theodore

Professor Karl Theodore is the Director of the HEU, Centre for Health Economics at The University of the West Indies. As a professor of economics at the Department of Economics on the St. Augustine Campus, at the undergraduate level he taught Public Sector Economics and Health Economics in addition to a number of other courses.

At the graduate level he taught Microeconomic Theory and Advanced Health Economics. He has supervised research in these areas for many years. His work on health throughout countries of the Caribbean continues to focus on upgrading the quality and promoting the implementation of health policy in these countries.



Dr. Anton Cumberbatch

Dr. Anton Cumberbatch was appointed Chief Medical Officer of Trinidad and Tobago from 2008-2011 and held the post of County Medical Officer of Health for St. George East in Trinidad 1995-2008 and 1991-1992. Trained as a physician at The University of the West Indies, Dr. Cumberbatch completed his MPH at Tulane University in New Orleans.

He is currently a Technical Advisor at the HEU, Centre for Health Economics, The University of the West Indies. He has been a key member of the HEU team on NHI projects in St. Vincent and the Grenadines, Grenada, British Virgin Islands and Jamaica and continues to be an active contributor of the Health Sector Reform work of the HEU.



Ms. Claudia Pescetto

Ms. Claudia Pescetto is Regional Advisor in Health Economics and Financing at PAHO/WHO. Her main responsibilities include:- the design and implementation of technical cooperation projects in countries, related to the sustainability of health financing systems; the production of health accounts using SHA2011 methodology to inform public health policies design; and the design and delivery of capacity building programs in health economics and health financing.



Conference Social Program

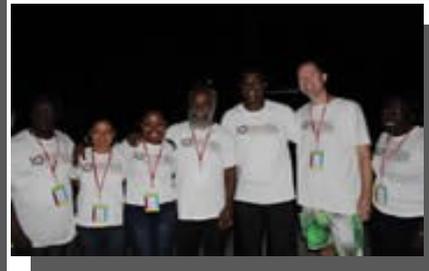
Date	Event	Time	Attire
Tuesday, October 25th	Welcome BBQ at Landhuis Wanapa	7:00p - 10:00p	Semi-formal
Wednesday, October 26th	Dinner at Posada Para Mira, with Folkloric show	7:00p - 10:00p	Formal
Thursday, October 27th	Cocktail party around the pool at Captain Don's Habitat	7:00p - 9:00p	Casual





Photos from Previous Conferences

The 10th Conference - Turks and Caicos Islands



The 9th Conference - Trinidad and Tobago



The 8th Conference - Jamaica





The Health Economics Unit (HEU) was established in 1995, as one of the research clusters in the Department of Economics at The University of the West Indies, St. Augustine.



In 2008, the HEU was granted semi-autonomous status and its name was subsequently changed to the HEU, Centre for Health Economics.

The HEU fills a regional need for continuity of research, training and technical support in a number of areas that have a direct bearing on health and social policy formulation and implementation.



Roles

Research
Training
Projects
Publications
Conferences
Resource Centre

Key Themes / Areas of Focus

- *Health and Development*
- *Health Financing and Health Accounts*
- *Economic Evaluations*
- *Health Policy and Reform*
- *HIV/AIDS*
- *Non-communicable Diseases (NCDs)*
- *Ageing*
- *Climate Change and Health*
- *Health and Poverty*
- *Children and Women*

Through the HEU, the UWI can strengthen efforts of the governments and other active agencies in the region to bring better health care within the reach of all residents.



Professor Karl Theodore
Director, HEU, Centre for Health Economics, UWI

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